2002 CIO Awards

1. Product Manager/Team of the Year—State Tax Commission

This award is given to the department/individual/team that best exemplifies the Product Management principles and practices; including communication, user-centric, aggressive in accomplishing the Governor's eGovernment objectives, understanding and implementing business practice improvements through technology, etc.

State Tax Commission Team:

Rick Leimbach, Tax Commission Product Manager

Wendy Kuntz
Cris Rasmussen
Betsy Kluesner
Kerry Cole
Kip Ingersoll
Kristy Haskins
Janet Bradshaw
Marina Strong
Kerry Gallegos
Curtis Stoddard
Gaylin Ford
John Collen

Utah Interactive Team

Outstanding Online Applications:

Telefile Tax Filing
Sales and Use Tax Payment
Temporary Sales Tax
Watch Your Car

2. E-gov Outreach—Department of Workforce Services

The e-government outreach (communication) initiatives award given to the department/team who most effectively helped users both inside and outside the organization learn about new e-government initiatives, and how to make the most of online services.

Department of Workforce Services Team:

Raylene Ireland, Executive Director

Perry Jordan Susan Quist Kathy Hintze Randy Hopkins Bryan Kasteler Richard Kinzer Joyce Witbeck Rick Edwards Scott Redington Harold Garlett Eric Strong Kevin Olsen Mark VanOrden Chad Thompson Randall Otteson Michael Case Richard Ullrich Shad Lord

Jean Steidl Janis Race-Bigelow John Smith James Whitaker Greg Gardner Steve Maas Virginia Byrd Don Avery

Consultants: Jen Mazur

Justin Miller Lorin Sheffield Don Hedges Bud Berrett Margaret Nakagiri

Outstanding Online Applications:

jobs.utah.gov

File unemployment insurance claims

Employer registration

3. Preacher Bob User Interface Golden Egg Award—Dept. of Human Services

The Golden Egg Award is special recognition for the best user interface for a department web site for 2001 – and in conjunction is recognized for reducing "hunting and pecking" on the Internet when seeking Utah Human Service information.

Dept. of Human Services team:

Sue Martell, team leader

Dennis Allred

Richard Rayl

Vijaya Achan

Carol Sisco

4. Friction-less government Award—Dept. of Commerce

Award for most aggressive reshaping of business practices to better serve businesses in an egovernment environment

Department of Commerce Team:

Ted Boyer, Exec.Director

Klare Bachman, team leader

Division Directors:

Roger Ball

Tony Taggart

Craig Jackson

Dexter Bell

Francine Giani

Kathy Berg

Lowell Alt

Staff:

Karen Duncan

Paul Mecham

Peter Fairhurst

Adam Olson

Derral Sorensen

Jennifer Eatchel Kelly Francone

Mya Eddy

Michele Jackson

Michael Olsen

Scott Thompson

David Willis

Sean Reed

Laurie Arensmeyer

Laura Poe

Outstanding Online Applications:

Annual Business Renewal

Professional Licensing Look-up and Verification

Occupational and Professional License Renewal

Uniform Commercial Code filing

5. Most Resourceful in Implementing E-Government Initiatives—Commission of Criminal and Juvenile Justice team

This award is given for doing the most with the least. Through the Commission on Criminal and Juvenile Justice, this team created critical crosscutting applications that serve state agencies, local law enforcement and the judicial branch of government

Commission on Criminal and Juvenile Justice Team:

Jennifer Hemenway, team leader Roland Squire-Dept. of Public Safety Mike Sadler-Dept. of Public Safety Jerome Battle-Administrative Office of the Courts Gae Lyn Deland-Dept. of Corrections George Stingley- Salt Lake County Prosecutor's Office

6. Local Government Technology Transfer – Utah Association of Counties

The winner of this award demonstrates a broad vision of e-government and the ability to break down walls between Local, State, and Federal governments. Utah Association of Counties is a leader in establishing Geographic Information Systems in county government. Utah is unique among states with its high level of GIS technical expertise in all its counties

Utah Association of Counties: Brent Gardner, Executive Director Mark Walsh

7. Special award for leadership in digital geographic data development—AGRC

This award recognizes the Automated Geographic Reference Center for its dedication (over 20 years) to building a corporate digital geographic information database that is easily accessible to all levels of government and the general public

AGRC Team:

Dennis Goreham, Director AGRC Lucinda Clark Michael Foulger Bert Granberg Matt Peters Jeannie Watanabe

8. Outstanding Local e-Government Online Application—Salt Lake City Dept. of Public Utilities

This award recognizes the Salt Lake City Dept. of Public Utilities for its citizen application for online payment of water bills, and also for including an easy to understand chart that shows you the comparison of monthly water consumption.

Salt Lake City Dept of Public Utilities, Team leader: Jim Lewis
Bill Haight
Hamid Saoudian
Sybilla Dalton

Awards for Outstanding Online State Applications

9. e-Rules—Div. of Administrative Rules, DAS

This application supports web filing and the publication of Administrative rules. e-Rules also eliminated the re-keying of information and abandon the old paper publication schedule in favor of real-time publication.

e-Rules Team:

Dept. of Administrative Services

Raylene Ireland, Former Exec. Director Camille Anthony, Exec. Director David Fletcher, Deputy Director Ken Hansen, Michael Broschinsky Nancy Lancaster

Microsoft Consulting Services:

Valdon Barwick Matt Smith

10. Unclaimed property search—Office of State Treasurer

This application allows citizens to search for unclaimed property. Unclaimed property consists of money and other personal assets that are considered lost or abandoned when an owner cannot be located after a specified period of time.

Office of the State Treasurer:

Doug Johnson, Director of Unclaimed Property

11. Nuclear Generator Site Access Permit & Renewal System-Div. of Radiation Control, Dept. of Environmental Quality

This application allows citizens to create a permit for disposal of low-level radioactive waste.

Dept. of Environmental Quality team:

Dianne Nielson, Director Brent Bradford, Deputy Director

Bill Sinclair, Director of Div. of Radiation Control

Dane Finerfrock

Edith Barker

Mark Wensel

Ken Elliott

Utah Interactive

12. e-Government supporting 2002 Olympics—Governor's Office and the Dept. of Community and Economic Development

These websites, Olympics for Locals, Olympics FYI, Olympic Memories and Utah 2002, catered to the needs of Utah citizens before, during and after the Olympics, It assisted businesses in taking advantage of the Olympic opportunities and gave citizens a chance to share the Olympic experience and create Olympic memories.

The team is:

Dept. of Community and Economic Development:

Lorena Riffoo-Jenson Bob Fuehr Jeri Openshaw Marian Hein Kelly Day Vicki Bird

Utah Interactive: Amy Sawyer and Mike Jackman of Utah Interactive were vital to promoting the Governor's Olympic message during the Games-there were many nights when they received midnight emails from the Governor's press office and they did an outstanding job.

13. Power Forward – Energy Office, Dept. of Natural Resources

Power Forward is an early alert system to keep Utah's citizens and businesses informed of the conditions on the electric power system.

The team includes state agencies and representatives from the electric utilities:

Energy Office, Dept. of Natural Resources team:

Jeff Burks Glade Sowards Gina Fleischer

Electric Utilities:

Utah Power

Utah Associated Municipal Power Systems —UAMPS

Utah Rural Cooperative Assoc.

Utah Municipal Power Agency—UMPA

Media consultant:

Wilkinson, Ferrari, Varela

ITS team:

Kerry Huntington Steve Stalter Dan Cook Dave McNamee Kristen Knight

14. Utah Historical Society Market Place--Div. of State History, Dept. of Community and Economic Development

This application is an online shopping site for Utah Historical Society products

Div. of State History, DCED:

Team leader: Max Evans Patricia Smith-Mansfield Debbie Dahl Renae Evans

15. Online Community Services Directory --This is a collaborative effort among Community Information and Referral Centers, Dept. of Workforce Service, the CIO's Office and Utah Interactive

The Community Services Directory is a single point of access for information about health and human services. This application has also been nominated for the Stockholm Challenge Award for e-Government.

Josh Pederson Chuck White Leslie Harold Bruce Brereton Kelly Van Noy Curt Stewart Rachel Zobel Jeannie Watanabe

Recognition of Utah Interactive:

Amy Sawyer, General Manager Rob Christensen Mike Jackman Angela Shelby Rachel Zobel Debi Woods Adam Dunford